# Signposting Directory



**Updated August 2023** 

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# Children & Family

Organisation	What they do	Website	Contact
Child Benefit Calculator	Calculate how much money you may be entitled to from the government, if you have children	https://www.gov.uk/child-b enefit	
Childcare Cost Calculator	Calculate how much child care help you may be entitled to	https://www.gov.uk/childca re-calculator	
School enrollment	Helpful page which takes you through all the steps to enrol your child at school	https://www.gov.uk/guidan ce/schools-admissions-appli cations-from-overseas-child ren	
Baby Banks UK	Clothing, equipment and furniture for new babies	https://littlevillagehq.org/uk-baby-banks/	https://littlevillagehq.org/cont act-us/
Little Village London	Clothing, toys and equipment for under 5's	https://littlevillagehq.org/	hello@littlevillagehq.org
Refugee Therapy	Therapy especially for children and young people who are refugees	https://refugeetherapy.org. uk/	info@refugeetherapy.org.uk 0207 272 1565
Young Minds	Charity supporting parents concerned about their child's mental health. Offer practical advice and support	https://youngminds.org.uk/	Parents helpline - 0808 802 5544 Young person text line, TEXT YM to 85258
Child Bereavement UK	Support for children, adults and families suffering bereavement	https://www.childbereave mentuk.org/	helpline@childbereavement.o rg 0800 02 888 40
Lullaby Trust	Supports families who have lost a baby or child	https://www.lullabytrust.or g.uk/bereavement-support/	support@lullabytrust.org.uk 0808 802 6868
Rainbow Trust	A charity that supports families who have a seriously ill child	http://rainbowtrust.org.uk/	enquiries@rainbowtrust.org.u k
BIBIC	BIBIC support children and families	https://bibic.org.uk/home/	01458 253344



	who have a child with brain injuries, wide range of developmental disabilities, learning difficulties or are undiagnosed	about-us/	https://bibic.org.uk/contact/
MENCAP	Charity supporting families who have a child with learning difficulties or a disability	https://www.mencap.org.u k/	020 7454 0454
KIDS	National charity supporting children with disabilities and their families. Providing advice, support, play and social days and mediation	https://www.kids.org.uk/	https://www.kids.org.uk/Page s/Contact.aspx
Kidscape	Runs an advice line for parents on how they can best support their child who is being bullied	https://www.kidscape.org.uk/advice/parent-advice-line	07496 682785 (call or whatsapp) parentsupport@kidscape.org. uk
Home-Start	Run local support groups for parents to meet and talk. Specific group for refugees and asylum seekers	https://www.home-start.or g.uk/homestart-groups	https://www.home-start.org.u k/contact
Family Lives	Runs a 24 hours confidential helpline offering support and advice. Also runs local support groups and parenting workshops	https://www.familylives.org .uk/	askus@familylives.org.uk 0808 800 2222
Care For The Family	Directory of helpful websites for mums, dads and single parents on parenting your child	https://www.careforthefam ily.org.uk/Family-life/parent -support/parent-support-or ganisations	mail@cff.org.uk 029 2081 0800
Single Parents	Helpful support and advice for single parent families, with a directory of local support groups	http://www.singleparents.o rg.uk/	
Family Action	Charity providing practical, emotional and financial support to those experiencing poverty, disadvantage and social isolation in the UK	https://www.family-action. org.uk/	familyline@family-action.org.u k 0808 802 6666
Relate	A charity offering relationship support, mediation services and separation and divorce advice	https://www.relate.org.uk/ which-service-right-you	Contact your local centre here Find your online centre   Relate
Red Cross	Charity offering support for families	https://www.redcross.org.u	



	to reunify here in the UK	k/get-help/get-help-as-a-ref ugee#Family	
Together Now	Charity offering support for families to reunify here in the UK	http://togethernow.org.uk/	enquiries@togethernow.org.u k
The Children's Society	Works to support vulnerable children	https://www.childrenssocie ty.org.uk/what-we-do/our- work/young-refugees-migra nts	0300 303 7000





## Education

Organisation	What they do	Website	Contact
UK ENIC	Compare and translate overseas qualifications to the UK equivalent. Essential if you wish to attend university or requalify	https://www.enic.org.uk/	Contact Us 44 (0)330 912 0030
Find ESOL	Helps you find ESOL classes in your area	https://www.esolcourses.co m/	
Afghan & Central Asian Association	ESOL Classes both online and face to face	ACAA – Helping Afghans and Central Asians prosper in the UK.	ESOL SIGN UP FORM
Citizen Literacy	Offers free support for those who cannot read or write	https://citizenliteracy.com/ https://citizenliteracy.com/ app/	Tutor Handbooks and Learner Workbooks https://citizenliteracy.com/han dbooks-and-workbooks/
Find GCSEs	Google 'free adult gcse (area)' to find a local college providing English/Maths GCSEs	https://www.google.co.uk/	
Find access and diploma courses	Online course finder for all access to higher education and diploma courses in the UK and online	https://www.accesstohe.ac. uk/course-search	
Find apprenticeships England	Online directory of apprenticeships available in England	https://www.gov.uk/apply- apprenticeship	
Find apprenticeships Scotland	Online directory of apprenticeships available in Scotland	https://www.apprenticeships.scot/	
Find apprenticeships Wales	Online directory of apprenticeships available in Wales	https://gov.wales/apprentic eships	
Find University courses	Online course finder for all courses offered by universities in the UK	https://digital.ucas.com/search	



The Open University	Free courses offered online by the open university, in several subject areas	http://www.open.ac.uk/ab out/open-educational-reso urces/openlearn/free-learni ng	
STAR (student action for refugees)	Student action for refugees helps both asylum seekers and refugees access higher education	http://www.star-network.or g.uk/	info@star-network.org.uk 0207 697 4130
Refugee Education UK	Supports young asylum seekers and refugees into higher education	https://www.reuk.org/home	hello@reuk.org
Student Finance UK	A government backed loan to help pay for the cost of university tuition and living costs	https://www.gov.uk/studen t-finance	
Advanced learner loans	A government backed loan to help pay for the cost of courses at college and further training	https://www.gov.uk/advanc ed-learner-loan	
Nightline Association	Nightline is a listening and support service run by university students for university students	https://www.nightline.ac.u k/about/	https://nightline.ac.uk/contact -us/
National Careers Service	Free classes in using computers basic-advanced including coding and maths	https://nationalcareers.serv ice.gov.uk/find-a-course/th e-skills-toolkit	0800 100 900
Alison	Offers free online courses in many areas	https://alison.com/courses? query=free	https://alison.com/contact-us
Code Your Future	Coding school for refugees, all over the UK and online	https://codeyourfuture.io/	
Free 2 Learn	Free courses funded by the government for those who are unskilled or unemployed	https://free2learn.org.uk/c ourses/	
Free Online Courses UK	Free courses in many areas offered online and funded by the UK government	https://freecoursesonline.c o.uk/	0800 001 5910
Futurelearn	Offers free short courses in different subject areas	https://www.futurelearn.co m/courses	https://www.futurelearn.com/ info/about/contact-us
Home Study Centre	Offers free courses by independent providers in different subject areas	https://www.oxfordhomest udy.com/free-online-course s-with-certificates	info@oxfordhomestudy.com 01865686162



The Skills Network	Offers free and low cost courses in a range of different subjects	https://theskillsnetwork.co m/learners	enquiries@theskillsnetwork.c om 01757 210022
Vision 2 Learn	Offers free short courses in different subject areas	https://www.vision2learn.n et/courses	0191 215 4100
WEA	Offers free courses in all different skills and hobbies	https://www.wea.org.uk/	0300 303 3464





# **Employment**

Organisation	What they do	Website	Contact
National Careers Advice Service England	Offers advice on education routes, CVs, job hunting, career changes and much more	https://nationalcareers.serv ice.gov.uk/careers-advice	0800 100 900
My World of Work Scotland	Scotland's national career and skills agency. Can help with Cvs and offer employment advice	https://www.myworldofwork.co.uk/	0800 917 8000
Careers Wales Wales	Careers Wales helps plan your career, offer advice, training and support	https://careerswales.gov.wa les/	0800 028 4844
Careers Service Northern Ireland	Offers advice on education routes, CVs, job hunting, career changes and much more	https://www.nidirect.gov.u k/campaigns/careers	0300 200 7820
Job Centre Guide UK	Lots of advice on CVs, cover letters, CV templates, job searching and interviewing	https://www.jobcentreguid e.co.uk/	
Shaw Trust UK	UK charity helping the disadvantaged look for work and support the employed	https://www.shawtrust.org. uk/what-we-do/#employabi lity-and-skills	https://www.shawtrust.org.uk /contact-us/ 0300 30 33 111
NCAS CV support	National careers advice service offer advice, tips and feedback on building a good CV	https://nationalcareers.serv ice.gov.uk/careers-advice/c v-sections	
Young Women's Trust	Coaching and CV support women aged 18 to 30	https://www.youngwomens trust.org/get-support/	workitout@youngwomenstrus t.org 0808 808 8099
Suited For Success	Charity offering interview coaching, mock interviews, review of your CV and advice on an interview day outfit for both men and women	https://www.suitedforsucce ss.co.uk/	info@suitedforsuccess.co.uk 0121 236 7770
Smart Works	Offer interview practice and	https://smartworks.org.uk/	020 7288 1770



Various UK cities	training for women. They also offer a stylist and free interview clothes if required		
FutureLearn	Free online course on how to succeed in an interview	https://www.futurelearn.co m/courses/interviews	
TERN	Supports and provides mentoring to entrepreneurial refugees in the UK	https://www.wearetern.org	hello@wearetern.org +44 7490 858126
Workers Rights	Gov UK site detailing all rights of those employed in the UK	https://www.gov.uk/emplo yment-status/worker	
ACAS	Offers free and confidential advice for all employees in the UK for any workplace problem	https://www.acas.org.uk/	0300 123 1100
Indeed	UK's biggest search engine for jobs	https://www.indeed.co.uk/	
Linkedin	Build your professional network by connecting with others in your field	https://gb.linkedin.com/	

Organisation	What they do	Website	Contact
RM Centre Birmingham + surrounding	Birmingham based charity helping asylum seekers and refugees into employment	https://rmcentre.org.uk/get -help/	info@rmcentre.org.uk 0800 0663 444
The Launchpad Collective Brighton	Brighton charity that helps refugees with job applications, interviews and CV preparation	https://www.wearetlc.org.uk/job-seekers	brightontlc@gmail.com
ACH Bristol	Provides employment advice, support and training for refugees	https://ach.org.uk/training- employment-programmes	https://ach.org.uk/contact-ach
The CAE Cardiff	Charity supporting asylum seekers and refugees to get ready for work and find employment	https://www.caentr.org/ab out-us	info@caentr.org 01792 475 933



Refugee Centre Coventry	Assists refugees and asylum seekers with rights to work to find employment and training	https://www.covrefugee.or g/employment-team	info@covrefugee.org 02476 227 254
RETAS Leeds	Leeds based group helping refugees and asylum seekers with training and employment advice	https://retasleeds.org.uk/w hat-we-do/	info@retasleeds.org.uk 0113 380 5630
MRSN Liverpool	Merseyside Refugee Support Network offer employment help and advice to refugees in Liverpool	https://mrsnliverpool.org.u k/	info@mrsnliverpool.org.uk 0151 709 7557
Our Liverpool Liverpool	Group run by Liverpool city council to help refugees find employment	https://liverpool.gov.uk/our liverpool	https://liverpool.gov.uk/conta ct-us/service-area/our-liverpo ol-support-for-asylum-seekers- and-refugees/
Breaking Barriers London, Birmingham & Manchester	Helps refugees with integration through employment support.	https://breaking-barriers.co .uk/	enquiries@breaking-barriers.c o.uk 020 4541 0155
Groundwork London	Charity supporting refugees into employment through language support and trial/volunteering opportunities with employers	https://www.groundwork.org.uk/supporting-refugees-into-work-in-the-uk/	bryn.cochrane-milne@ground work.org.uk 07809202551
RISE London	RISE offers employment support to asylum seekers and refugees eligible to work	https://renaisi.com/rise/	info@renaisi.com 020 7033 2600
MRSN Manchester	Charity offering employment support to asylum seekers and refugees eligible to work	http://mrsn.org.uk/refugee -employment-support/	info@mrsn.org.uk 0161 868 0777
Jet North Newcastle	A charity made of professional advisors to offer support, advice and training for finding work	https://www.jetnorth.org.u k/	julie22@jetnorth.org.uk 0191 273 5761
Aspire Oxfordshire	Charity offering full employment support and mentoring once in employment	https://www.aspireoxfords hire.org/Pages/Category/e mployment-support-project S	info@aspireoxford.co.uk 01865 204450
Adviza Reading & Slough	A charity supporting with CVs, interview skills and job opportunities	https://www.adviza.org.uk/ support-for-refugees	info@adviza.org.uk 0118 402 7050
Refugee Council Scotland	Offer training on where to look for work, building a CV and	https://www.scottishrefuge ecouncil.org.uk/direct-supp	employability@scottishrefuge ecouncil.org.uk





	interviewing advice	ort/employment/	0808 196 7274
New Beginnings Project Sheffield	Helps build skills and confidence to secure employment. Offers employment advice and support	http://www.sheffieldvolunt eercentre.org.uk/new-begin nings-project	vc@vas.org.uk 0114 253 6649
Refugee Support Suffolk	Charity offering advice, employment support and training	https://suffolkrefugee.org.u k/what-we-do/	01473 400785
Migration Yorkshire Yorkshire	Charity offering 6 months of employment advice, support and skills training	https://www.migrationyork shire.org.uk/refugee-integr ation-service	admin@migrationyorkshire.or g.uk 0113 378 8188





## **Food Banks**

Organisation	What they do	Website	Contact
How food banks work	Useful site explaining how food banks work, how to access them and what to expect when visiting	https://www.trusselltrust.o rg/what-we-do/how-foodb anks-work/	
Trussell Trust	Biggest food bank organisation in the UK. You can self-refer or ask us to refer you	https://www.trusselltrust.org/get-help/find-a-foodbank/	0808 2082138
Independent Food Aid Network	Helps you find an independent food bank located close to you	https://www.foodaidnetwo rk.org.uk/independent-food -banks-map	admin@foodaidnetwork.org.u k
Citizens Advice Bureau	If you need a referral to your local food bank this can be done by a citizens advice centre	https://www.citizensadvice. org.uk/about-us/contact-us /contact-us/contact-us/	England - 03444 111 444 Wales - 03444 77 20 20 Scotland - 0800 028 1456



# Furniture & Clothing

Organisation	What they do	Website	Contact
Free Ads	Free furniture, garden items, toys	https://www.freeads.co.uk/	
Free To Collect	Find free stuff near you	https://freetocollect.co.uk/	
Freecycle	Free furniture items including baby and children's item	https://www.freecycle.org/	
Freegle	Find free stuff near you	https://www.ilovefreegle.org/	
Gumtree	Find free stuff near you	https://www.gumtree.com/fr eebies/uk/free+and+free	
Pre Loved	Pre-owned items that people are giving away for free	https://www.preloved.co.uk/	
Reuse Network	Find local reuse centre with affordable furniture and household items	https://reuse-network.org.uk/find-items/#/	
Give your best	Charity for women that allows them to 'shop online' and choose clothes. Free to refugees, asylum seekers and those with NRPF.	https://www.giveyourbest.uk /howtoshop	https://www.giveyourbest.uk/contact-us
End Furniture Poverty	National charity with advice on how and where to find furniture and grants for furniture	https://endfurniturepoverty.o rg/get-help-with-furniture/	https://endfurniturepoverty. org/contact/

Organisation	What they do	Website	Contact
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Aid Box Bristol	Bristol based charity offering food, clothing and household items for asylum seekers and refugees	https://www.aidboxcommu nity.co.uk/	welcome@aidboxcommunity.c o.uk 0117 336 8441
City Mission Birmingham	Helps provide food, clothing and furniture for those in need	https://www.birminghamcit ymission.org.uk/bcm-shop	bookshop@birminghamcitymi ssion.co.uk 0121 384 3650
Boomerang Cardiff	Charity providing household items and furniture to those in need	https://www.boomerangcar diff.org.uk/	info@boomerangcardiff.org.uk 02920 497724
Rainbow of Hope Cardiff	Provides clothing and shoes for asylum seekers and destitute refugees	http://www.rainbowofhope .co.uk/	info@rainbowofhope.co.uk 02920 494 317
Fresh Start Edinburgh	Helps those who have been destitute or homeless with new home starter packs	https://www.freshstartweb. org.uk/what-we-do	https://www.freshstartweb.or g.uk/contact
Refuweegee Glasgow	Helps those in need with home starter packs	https://www.refuweegee.c o.uk/about	enquiries@refuweegee.co.uk 0141 401 0756
Furniture Bank Gloucestershire	Furniture bank offering free and reduced-price furniture. Would need a referral from RefuAid	https://www.strouddistrictf urniturebank.org.uk/referra L	info@strouddistrictfurnitureba nk.org.uk
Necessary Furniture Kent	Charity offering very low cost furniture for those in need	http://www.necessaryfurnit ure.org.uk/	necessary_furniture@hotmail. com 01227 712680
Open Hands Leicester	Drop-in charity providing hot meals, food, clothes, furniture and household items	https://www.openhandsleic ester.org.uk/	admin@openhandsleicester.or g.uk 0116 2558672
Asylum Link Liverpool & Merseyside	Charity providing clothing, food and support services for asylum seekers ONLY	https://www.asylumlink.org .uk/services/	info@asylumlink.org.uk 0151 709 1713
Westminster Almshouses London	Grant up to £500 for white goods for women	https://www.westminsteral mshouses.com/grants.htm	clerk@westminsteralmshouse s.com 0207 828 3131
Mustard Tree Manchester	Provide clothes and furniture for those located in Manchester	https://mustardtree.org.uk/ get-help/community-shops/	information@mustardtree.org .uk
Wesley Community Furniture Manchester	Very low cost furniture and white goods for those in need in Manchester.	http://wesleycommunityfur niture.co.uk/referrals/	info@thewesley.org.uk 0161 226 9051





Alice Charity Newcastle & Stoke	Charity providing furniture and baby items for vulnerable families	https://alicecharity.org/services/	info@alicecharity.org 01782 614 838
Furniture Project Nottinghamshire	Providing second-hand furniture for those in need at low-cost	https://www.thefurniturepr oject.net/	recycle@thefurnitureproject.n et 01623 836410
Furniture Helpline Surrey, Hampshire + West Sussex	Furniture bank offering free and reduced price furniture. Referral required	https://www.furniturehelpli ne.co.uk/about-us	info@fhl.org.uk
Furni Store Surrey	Furniture bank offering reduced-price furniture.	https://furnistore.co.uk/sho	enquiry@furnistore.co.uk 01737 773133
WCFP Woking	Furniture bank offering lost cost furniture and household items	http://www.wokingcfp.co.u k/	wokingcfp@gmail.com 01483 750005





## Friends

Organisation	What they do	Website	Contact
Jubilee Refugee Network	Directory of local projects for asylum seekers and refugees including social activities	https://jubilee-plus.org/ref ugee-network/find-your-loc al-project/	
Meet Up	Join groups and events in your area that you are interested in	https://www.meetup.com/	
Together Friends	Site for women to find friends in the UK	https://www.togetherfriend s.com/	
Men's Shed	Site for men to find friends in the UK	https://menssheds.org.uk/	
Host Nation	Connects local residents to refugees through small acts of kindness, inclusion and friendship, in-person meet-ups. Provides travel and phone allowance	https://www.hostnation.or g.uk/	
Befriending Networks	Helps locals connect to those in their area looking to make friends	https://www.befriending.co .uk/about/find-a-befriender /	
Student Minds	Organisation running online and face to face support meetings for students	https://www.studentminds. org.uk/ourpeersupportprog rammes.html	
UK Student Life	Join online student groups to make friends at your new university or college	http://www.ukstudentlife.c om/Personal/Relationships/ Friends.htm	
National Volunteer Centre	Find volunteering positions in your area and meet like-minded people	https://www.ncvo.org.uk/n cvo-volunteering/find-a-vol unteer-centre	
Do-It	Directory of charities looking for volunteers to help you meet like-minded people	https://doit.life/	



## Health - General

Organisation	What they do	Website	Contact
NHS GP England	Find and register with a GP in England	https://www.nhs.uk/service -search/find-a-gp	
NHS Dentist England	Find and register with a dentist in England	https://www.nhs.uk/service -search/find-a-dentist	
NHS GP Scotland	Find and register with a GP in Scotland	https://www.nhsinform.sco t/scotlands-service-director y/gp-practices	
NHS Dentist Scotland	Find and register with a dentist in Scotland	https://www.nhsinform.sco t/scotlands-service-director y/dental-services	
NHS GP Wales	Find and register with a GP in Wales	https://111.wales.nhs.uk/LocalServices/?s=GPSurgeries	
NHS Dentist Wales	Find and register with a dentist in Wales	https://111.wales.nhs.uk/L ocalServices/Default.aspx?s =Dentist	
NHS 111	Free advice line for urgent health needs. They will then direct you to the service you need. Available in England, Scotland and Wales	https://www.england.nhs.uk/urgent-emergency-care/nhs-111/	111
Help with NHS costs	Some NHS services require you to pay, but many exemptions are available. See the link for details to your entitlements	https://www.nhs.uk/using-t he-nhs/help-with-health-co sts/	
PALS (Patients Advice and Liason Support)	Offers advice and helps resolve any NHS concerns or complaints	https://www.nhs.uk/nhs-se rvices/hospitals/what-is-pal s-patient-advice-and-liaison -service/	Find the nearest service HERE
Charity Choice	Directory that helps you to find a	https://www.charitychoice.	





ик	charity related to a specific health condition	co.uk/charities/health	
Better Health NHS	Information from the NHS on living a more healthy life	https://www.nhs.uk/better- health/	
Patients Association	Excellent information on dealing with all aspects of life when suffering from a long-term health condition	https://www.patients-association.org.uk/long-term-conditions	0800 345 7115
POhWER	Supports those with disabilities or long-term illnesses to get the support they need and voice their concerns with their healthcare	https://www.pohwer.net/	pohwer@pohwer.net 0300 456 2370
Carers UK	Provides support, advice and an online forum for anyone who is a carer	https://www.carersuk.org/ help-and-advice/get-suppor t	advice@carersuk.org 0808 808 7777
Disability Rights UK	Provide free services offering support, advice, local service information, education and skills training	https://www.disabilityrights uk.org/	enquiries@disabilityrightsuk.o rg 0330 995 0400
Dial UK	A national network run by disabled people for disabled people. Offer advice on local services and all aspects of living with a disability including services for children	https://www.dialuk.info/	https://www.dialuk.info/conta ct-us
Positively UK	National charity supporting those living with HIV or AIDs. Offers support, counselling, advice and referrals to other services	https://positivelyuk.org/	0207 713 0444 https://positivelyuk.org/contactus/





## Health - Mental Health

#### UK

Organisation	What they do	Website	Contact
Anxiety UK	A charity providing support if you have been diagnosed with an anxiety condition.	http://www.anxietyuk.org.u k	03444 775 774 (Monday to Friday, 9.30am to 5.30pm)
Beat	Charity providing advice and support for those suffering from an eating disorder and their family	https://www.beateatingdis orders.org.uk/	Helplines - Beat (beateatingdisorders.org.uk)
CALM	Emotional support especially for men	https://www.thecalmzone.net/	0800 58 58 58 Or chat online
Cruse Bereavement	Charity supporting those who have suffered a bereavement	https://www.cruse.org.uk/	0808 808 1677
Human Trafficking Foundation	Directory of support services based all over the UK offering support to those who have been victims of human trafficking or slavery	https://www.humantrafficki ngfoundation.org/support-s ervices	info@humantraffickingfounda tion.org 020 3773 2040
Freedom From Torture	UK charity providing therapy, support and survivor activism for those who have been victims of torture	https://www.freedomfromt orture.org/	020 7697 7777 https://www.freedomfromtort ure.org/contact-us
IAPT (improving access to psychological therapy)	Find the local MH treatment team. Self referral only	https://www.nhs.uk/service-se arch/other-services/Psychologi cal%20therapies%20(IAPT)/Loc ationSearch/10008	
QWell	Offer support to adults to help them find the right mental health support	https://www.qwell.io/	Access via signing up on their website

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Mind	Promotes the views and needs of people with mental health problems	http://www.mind.org.uk	0300 123 3393 (Monday to Friday, 9am to 6pm)
No Panic	Voluntary charity offering support for sufferers of panic attacks and obsessive-compulsive disorder (OCD). Offers a course to help overcome your phobia or OCD.	http://www.nopanic.org.uk	0300 772 9844 (daily, 10am to 10pm)
PTSD UK	Provides information on finding local support to help deal with PTSD.	https://www.ptsduk.org/	
PTSD Survivors	Local support groups for PTSD survivors all over the UK.	http://www.ptsdsupport.co	info@ptsdsupport.co.uk 07903 544 585
Rape Crisis	Directory to find you local crisis centre for male and female victims of rape and sexual assault	https://rapecrisis.org.uk/	0808 500 2222 Rape Crisis Online Chat
Refugee Therapy	Therapy, especially for refugees	https://refugeetherapy.org. uk/	info@refugeetherapy.org.uk 020 7272 1565
Sane	Offers emotional support to all via phone, email or messenger	https://www.sane.org.uk/h ow-we-help/emotional-sup port	support@sane.org.uk 0300 304 7000
Self Help Org	Find local support groups all over the UK dealing with a wide range of different mental health issues.	https://www.selfhelp.org.u k/directory	info@selfhelp.org.uk 0115 911 1662
Shout	Text service offering 24-hour help for those in a crisis	https://www.giveusashout. org/	Text SHOUT to 85258
Survivors Trust UK	Directory of services for survivors of domestic abuse, sexual abuse or child abuse	https://www.thesurvivorstr ust.org/find-support	08088 010818
The Mix	Offers under 25's confidential advice and 8 weeks of counselling	https://www.themix.org.uk	0808 808 4994 Or chat online
Victim Support	Offers confidential advice and support for anyone who has been a victim of crime	https://www.victimsupport. org.uk/	0808 1689 111





Organisation	What they do	Website	Contact
Therapeutic Service Birmingham	Birmingham based service offer crisis intervention, counselling and group therapy sessions. Can self refer	https://www.refugeecounci l.org.uk/get-support/service s/birmingham-therapeutic- service/	birmingham.therapeutic@refu geecouncil.org.uk
BERTS Brighton & Hove	Offers specialist trauma counselling and psychotherapy for asylum seekers and refugees. Referral needed	https://www.brightonandh ovecbt.com/BERTS.html	s.r.munt@sussex.ac.uk
Trauma Foundation Bristol & South West	Offers psychotherapy and counselling to traumatised asylum seekers and refugees. Can self refer	https://www.tfsw.co.uk/	tfsw@tfsw.co.uk Referrals   Tfsw
CCAWS Cardiff	Mental health and wellbeing charity offering counselling and befriending in several languages	https://www.ccaws.org.uk/	info@ccaws.org.uk 02920 345 294
Ubuntu Devon	Devon charity offering a multicultural approach to counselling. GP referral required	http://ubuntucounsellingse rvices.org.uk/index.php/our -services/counselling/	info@ubuntucounsellingservic es.org.uk 01392 201572
Solace Leeds, Sheffield, Bradford, Hull, & York	A charity providing psychotherapy for refugees and asylum seekers affected by trauma. Can self refer	https://www.solace-uk.org. uk/	info@solace-uk.org.uk 0113 8246 796
Pafras Leeds	A charity providing mental health support to asylum seekers only	https://pafras.org.uk/	info@pafras.org.uk 0113 262 2163
Talk Liverpool Liverpool	NHS mental health services in Liverpool and surrounding services. Can self refer	https://www.talkliverpool.n hs.uk/	https://www.talkliverpool.nhs. uk/contact-us/
Helen Bamber Foundation London	Provides counselling and psychotherapy for survivors of human trafficking and tourture. Can self refer	http://www.helenbamber.o	referrals@helenbamber.org 020 3058 2022





Nafsiyat London	Intercultural charity offering therapy to refugees in several languages. Free if referred by a GP	https://www.nafsiyat.org.u k/	admin@nafsiyat.org.uk 020 7263 6947
New Roots London & Sheffield	Therapy sessions for refugees, HP or family reunification clients only. Referral only	https://www.refugeecounci l.org.uk/get-support/servis/ new-roots-refugee-therapy/	London.therapeutic@refugeec ouncil.org.uk
Refugee Resources Oxfordshire	Provide counselling and psychotherapy to asylum seekers and refugees. Can self refer	https://www.refugeeresour ce.org.uk/	info@refugeeresource.org 01865 403280
Shaeliya Edinburgh & Glasgow	Proves counselling, therapeutic support and organised social activities in Edinburgh and Glasgow. For WOMEN only. Can self refer	http://www.saheliya.co.uk/	info@saheliya.co.uk Edinburgh - 0131 556 9302 Glasgow - 0141 552 6540

## **Addiction Services**

Organisation	What they do	Website	Contact
Help For Dependency	Charity supporting all and every type of addict with advice on services to aid recovery	https://www.helpfordepen dency.co.uk/	Contact Us   Help For Dependency
Alcoholics Anonymous	Helps those suffering from alcohol addiction towards recovery through regular free local meetings and sponsors	https://www.alcoholics-anonymous.org.uk/	help@aamail.org 0800 917 7650
Narcotics Anonymous	Helps those suffering from drug addiction towards recovery through regular free local meetings and sponsors	https://ukna.org/	0300 999 1212
Talk to FRANK	Frank offers information and support for drug users	https://www.talktofrank.co m/	0300 123 6600
Gamblers Anonymous	Helps those suffering from gambling addiction towards	http://www.gamblersanony mous.org.uk/	info@gamblersanonymous.org .uk



	recovery through regular free local meetings and sponsors		0300 094 0322
Quit	Charity that helps those who wish to quit smoking. They offer advice, community programmes and helplines	http://www.quit.org.uk/	0800 00 22 00
Sex Addicts Anonymous	Charity helping those recovering from sex addiction. Has local meetings and women-only meetings	http://saauk.info/en/	info@saauk.info Phone numbers on website





# Housing

Organisation	What they do	Website	Contact
NACCOM	Directory of all organisations supporting refugees and asylum seekers facing destitution and homelessness	https://naccom.org.uk/proj ects/	office@naccom.org.uk 0161 706 0185
Refugees At Home	Organisation placing refugees and asylum seekers in homes with those who have spare rooms	https://www.refugeesathome.org/	info@refugeesathome.org
Rooms For Refugees	Organisation placing refugees and asylum seekers in homes with those who have spare rooms	https://www.roomforrefug ees.com/	home@positiveactionh.org 0141 353 7962
Shelter	Offer free advice on all housing issues to alleviate homelessness	https://www.shelter.org.uk/	0808 800 4444
Centrepoint	Support asylum seekers or refugees aged 18-25 with housing issues	https://centrepoint.org.uk/	supportercare@centrepoint.org 0800 800 0661
Homeless	Provides information, hostels and day centres for those homeless or at risk of becoming homeless	https://www.homeless.org. uk/	info@homelesslink.org.uk
Micro Rainbow	Provides safe housing to LGBTQIA+ asylum seekers and refugees, as well as employment support as part of their moving on programme and social inclusion activities.	Micro Rainbow - Changing people's lives, one at a time	housing@microrainbow.org info@microrainbow.org

Organisation	What they do	Website	Contact
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BIRCH Birmingham	Organisation placing refugees and asylum seekers in homes with those who have spare rooms and befriending services	https://birchnetwork.org/	https://birchnetwork.org/cont act/
ACH Birmingham, Bristol, Coventry & Wolverhampton	Housing programme helping refugees find housing and preventing homelessness	https://ach.org.uk/refugee- accommodation-housing-uk	https://ach.org.uk/contact-ach
Destitution Project Bolton	Charity helping asylum seekers and refugees who face homelessness or have housing issues	https://www.boltondp.org/ casework-services	shaheda.destitutionproject73 @gmail.com 07421 352829
Abigail Housing Bradford & Leeds	Charity providing housing and support for asylum seekers and refugees facing destitution	https://www.abigailhousing .org.uk/	refugee@abigailhousing.org.uk asylumseeker@abigailhousing.org .uk
Home4U Cardiff	Helps homeless asylum seekers and refugees find accommodation	http://home4ucardiff.org/	info@homes4ucardiff.org 02920 679 833
One Roof Leicester	Charity helping asylum seekers and refugees with emergency housing and finding housing	https://www.oneroof.org.u k/	info@oneroof.org.uk 0116 442 2007
New Start Liverpool	Charity providing accommodation and advice to those who are homeless, have 'no housing choices' or are vulnerable	https://www.newstarthome s.org.uk/	info@newstarthomes.org.uk 0151 708 7103
Renters Union London	Renters rights (in several languages) applies to all renters in England	https://londonrentersunion .org/cantpaywontpay/know -your-rights/	https://londonrentersunion.or g/wp/wp-content/uploads/20 19/05/LRU-member-support-b ooklet-v1.pdf
Boaz Trust Manchester	Provides housing support and advice to failed asylum seekers and refugees in Greater Manchester	https://www.boaztrust.org. uk/	info@boaztrust.org.uk 0161 202 1056
Stride G.Manchester & Lancashire	An organisation that helps provide housing advice and support for refugees who have just got their status ONLY	https://stridepartnership.or g.uk/	info@stridepartnership.org.uk 01942 418318
NERS Newcastle, Middlesbrough & Sunderland	Supported housing and advice for asylum seekers and refugees in Newcastle, Middlesbrough and Sunderland	https://refugee.org.uk/supp orted-housing/	Newcastle@refugee.org.uk Teesvalley@refugee.org.uk Sunderland@refugee.org.uk 0191 245 7301





Arimathea Trust Nottingham	Provides advice, support and accommodation options to asylum seekers, new refugees and those homeless	https://www.nottinghamari mathea.org.uk/get-help	0115 924 9920 Contact   Nottingham Arimathea Trust
Connection Support Oxfordshire, Buckinghamshire & Milton Keynes	Helps anyone with a housing need who lives in Oxfordshire	https://www.connectionsu pport.org.uk/services/housi ng-support-service/	Connection Support   Contact Us
PAIH Scotland	Scottish charity helping asylum seeker and refugees facing destitution find housing	https://www.paih.org/	home@positiveactionh.org Online Chat Help
ASH Scotland	Charity helping asylum seekers in Scotland with housing	https://www.infosource.org .uk/ash.html	contact@ashproject.org.uk 07736 646 197
ASSIST Sheffield	Charity helping asylum seekers in Sheffield with emergency housing, advice and support	https://www.assistsheffield .org.uk/	admin@assistsheffield.org.uk 0300 2010072





# Legal

Organisation	What they do	Website	Contact
The Law Society England & Wales	Directory to help find a legal aid lawyer in England or Wales	https://solicitors.lawsociety .org.uk/	England +44 (0) 20 7242 1222 Wales +44 (0) 29 2064 5254
The Law Society Scotland	Directory to help find a legal aid lawyer in Scotland	https://www.lawscot.org.uk	lawscot@lawscot.org.uk 0131 226 7411
Advocate	National charity that helps find free legal advice. Run by volunteer barristers	https://weareadvocate.org. uk/	enquiries@weareadvocate.org .uk 020 7092 3960
Citizens Advice Bureau	Offers free legal advice on any legal issue	https://www.citizensadvice. org.uk/about-us/contact-us /contact-us/search-for-your -local-citizens-advice/	England - 03444 111 444 Scotland - 0800 028 1456 Wales - 03444 77 20 20
Civil Legal Aid England & Wales	Free and confidential legal advice for debt, discrimination, education, family, housing and welfare issues ONLY	https://www.gov.uk/civil-le gal-advice	
The Law Centre Network	Directory to help find local legal advice for free	https://www.lawcentres.or g.uk/	
Law Works	Drop-in centres run by legal professionals offering free legal advice on all issues	https://www.lawworks.org. uk/legal-advice-individuals/ find-legal-advice-clinic-near -you	
Asylum Aid	Charity run by immigration lawyers offering free legal advice to asylum seekers	https://www.asylumaid.org. uk/	advice@asylumaid.org.uk 020 7354 9631

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Migrant Help	Provide legal services and support to asylum seekers	https://www.migranthelpuk .org/	0808 8010 503 Contact   Migrant Help (migranthelpuk.org)
Just For Kids	Charity specialising in legal support for issues surrounding children	https://justforkidslaw.org/	enquiries@justforkidslaw.org 0203 174 2279
Rainbow Migration	Charity offering legal advice for LGBT+ asylum seekers and refugees	https://www.rainbowmigra tion.org.uk/en	hello@rainbowmigration.org.u k 020 7922 7811
Rights of Women	Provide free legal advice for women run by all female solicitors and barristers. Advice areas include family law, criminal law and immigration and asylum law	https://rightsofwomen.org. uk/	info@row.org.uk Advice Lines
Casa Latina	Provides legal and social advice, as well as employment and education support, to Latin American communities in the UK	https://casalatina.org.uk/	info@casalatina.org.uk 020 7372 8653



# LGBTQIA+

Organisation	What they do	Website	Contact
National LGBT+ directory	Directory of LGBT+ charities	https://www.consortium.lg bt/member-directory/	admin@consortium.lgbt 020 7064 6500
LGBT+ Switchboard	Organisation providing information, support and referral services to LGBT+ individuals	https://switchboard.lgbt/	hello@switchboard.lgbt 0800 0119 100
Rainbow Migration	Offer help and advice to people seeking asylum	https://www.rainbowmigra tion.org.uk/en	hello@rainbowmigration.org.u k 020 7922 7811
Stonewall	Charity offering support to those seeking asylum, refugees and the whole LGBT community	https://www.stonewall.org. uk	https://www.stonewall.org.uk /contact-us
Galop	Charity supporting LGBT+ people who have been victims of hate crime, domestic or sexual abuse	http://www.galop.org.uk/	help@galop.org.uk 0800 999 5428
Mindline Trans+	Confidential support line who for those who identify as transgender, agender, gender fluid or non-binary	http://mindlinetrans.org.uk	0300 330 5468
Equality Network Scotland	Network of LGBT+ support groups in Scotland	https://www.equality-network.org/	en@equality-network.org 0131 467 6039
LGBT Refugee Project Scotland	Offer health and wellbeing advice and support in all different areas	https://www.lgbthealth.org .uk/services-support/	0300 123 2523





# Local Support Groups

## **England**

Organisation	What they do	Website	Contact
English Refugee Council	Good starting point for how to find local help for asylum seekers and refugees in England. Infoline that offers advice in all areas.	https://www.refugeecounci l.org.uk/	0808 196 7272 (infoline) Contact Us - Refugee Council
Find Support Groups in England	Helpful site listing some available support groups all over England	https://cityofsanctuary.org/ groups/	Individual contacts for your local group on the website
Local council services	Find your local council so you can find any local services and information	https://www.gov.uk/find-local-council	
BWR Bath	Small charity offering advice and support. Email them for information on current projects	https://www.bathwelcomes refugees.org.uk/	info@bathwelcomesrefugees. org.uk
Restore Birmingham	Charity offering employment advice, befriending services and local activities	https://www.restore-uk.org	catherine@restore-uk.org https://www.restore-uk.org/c ontact-us/
RMC Birmingham & Black Country	Charity offering immigration, housing, employment, benefit and education advice	https://rmcentre.org.uk/	info@rmcentre.org.uk 0800 0663 444
Refugee Action Bradford	Bradford branch offers help and advice for asylum seekers in all areas	https://www.refugee-action .org.uk/project/bradford-as ylum-services/	bradfordreferrals@refugee-act ion.org.uk 07703608969
Voices in Exile Brighton	Offer immigration, housing and welfare advice. Run group community activities	https://www.voicesinexile.o rg/	01273 082105

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Borderlands Bristol	Charity offering a drop-in centre for food, meeting others, housing	https://www.borderlands.uk.com/	hello@borderlands.org.uk 01179 040479/ 07925133225
Brass Bolton	Support and financial advice  Community centres offering advice and support for refugees and asylum seekers in all areas	https://www.brassbolton.or	admin@brass-bolton.org.uk 01204 397 152
CRRC Cambridge	Offers employment, education, and practical advice and support	https://www.cambridgerefu gees.org/get-help-en.html	info@cambridgerefugees.org
Refugee Action Colchester	Provides education, employment, money, wellbeing and practical advice.	https://rama.org.uk/	rama@rama.org.uk 01206 638454
Refugee & Migrant Centre Coventry	Centre offering employment, therapy and translation services and general advice	https://www.covrefugee.or g/	info@covrefugee.org 02476 227254
Refugee Support Devon & Cornwall	Drop-in centre that provides information and advice and practical day to day guidance	https://www.refugeesuppo rtdevon.org.uk/	01392 682185 Contact Us - Refugee Support Devon
Sanctuary Cafe Eastbourne	Drop in cafe offering advice and information for asylum seekers and refugees	http://www.eastbournenet worx.org/	networxeb@gmail.com
RAMFEL Essex & London	Charity offering immigration, housing and integration advice	http://www.ramfel.org.uk/	020 7052 5212 <u>Contact - RAMFEL</u>
GARAS Gloucestershire	Drop-in centre offering advice, emergency supplies and counselling	https://www.garas.org.uk/s ervices/	info@garas.org.uk 01452 550528
Refugee Partnership High Wycombe	Help refugees find employment and asylum seekers with food, clothing and furniture	https://www.wycombe-refu gees.org/	contactus@wycombe-refugee s.org
RAIS Lancaster	Helps refugees and asylum seekers with advice and support	https://rais.org.uk/	07731 552259 Or contact through website
LASSN Leeds	Leeds based network offering support, advice and befriending to asylum seekers	https://lassn.org.uk/	admin@lassn.org.uk 0113 373 1759
Refugee Forum Leeds	A refugee-led organisation offering advice, information and social activities	http://www.leedsrefugeefo rum.org.uk/	info@leedsrefugeeforum.org. uk 0113 244 9600





Meeting Point Leeds	A local community centre offering drop-in sessions for advice and support	http://meetingpointleeds.o rg.uk/services-we-offer	emma.c@ccacp.org.uk 0113 279 6700
Leicester Sanctuary Leicester	City council community hub offering lots of different services for refugees and asylum seekers	https://leicester.cityofsanct uary.org/services	contactus@leicester.cityofsanc tuary.org
LARA Liverpool	Provides information and advice for refugees and asylum seekers in all areas	https://laraliverpool.wordpr ess.com/	lara liverpool@yahoo.com 07843173788
SLRA South London	Charity offering advice, casework and counselling	https://www.slr-a.org.uk/	admin@slr-a.org.uk 0203 490 3443
MRSN Manchester	Manchester charity offering housing, employment and legal advice and befriending services	http://mrsn.org.uk/	info@mrsn.org.uk 0161 868 0777
Revive Manchester	Manchester charity providing practical support and advice and referral to other organisations	http://www.revive-uk.org/	info@revive-uk.org 0161 223 5668
HOPE Young Refugee Service Greater Manchester	Supports Unaccompanied asylum-seeking young people (13-25) with life skills, such as with interviews, CVs and activities	https://www.trafforddirect ory.co.uk/kb5/trafford/fsd/ service.page?id=M8wNCNb fbZY	0161 868 0382
WERS Newcastle	Charity running drop-in advice centres and befriending scheme	http://www.wers.org.uk/	info@wers.org.uk 0191 273 7482
NERS Newcastle, Sunderland & Teesside	Charity providing legal, housing and employment advice. They also offer Interpreting and translation	https://www.refugee.org.uk	newcastle@refugee.org.uk 0191 245 7301
New Routes Norwich	Charity offering integration support and befriending	https://newroutes.org.uk/p rojects/adults/	info@newroutes.org.uk 01603 662648
Notts Refugees Nottingham	Charity offering advice, support and community meetups	http://www.nottsrefugeefo rum.org.uk/	info@nottsrefugeeforum.org.u k 0115 9601230
Asylum Welcome Oxford	Helps asylum seekers and refugees with advice, food, education and social activities	https://www.asylum-welco me.org/	advice@asylum-welcome.org 01865 722082
Refugee Support Plymouth	Drop-in centre that provides information and advice and practical day to day guidance	http://dcrs-plymouth.org/	hub@dcrs-plymouth.org 01752 265952





Friends Without Borders Portsmouth	Drop-in centre and social space for refugees and asylum seekers also offers advice and support	http://www.friendswithout borders.org.uk/	coordinator@friendswithoutb orders.org.uk 023 9283 9222
RVA Reading	Charity offering practical advice and support to refugees and asylum seekers	https://refugeesupportgroup.org.uk/help-and-resources/	info@rrsg.org.uk 0118 9505356
Refugee Support Group Reading & Slough	Berkshire charity offering drop-in centres for befriending, advice and support	https://refugeesupportgroup.org.uk/help-and-resources/	info@rrsg.org.uk 01189 505 356
Refugee Support Slough	Charity offering immigration advice, benefits advice and English classes	https://www.sloughrefugee support.org.uk/what-we-do	srsinfo@sloughrefugeesupport .org.uk 01753 537142
ASSIST Sheffield	Charity helping asylum seekers in Sheffield with advice and support	https://www.assistsheffield .org.uk/	admin@assistsheffield.org.uk 0300 201 0072
Support Refugees Shropshire	Local support group offering advice in all areas, English classes and lots of other activities	https://www.shropshiresup portsrefugees.org/what-we -do	info@shropshiresupportsrefug ees.org 07143 216 758
Charis Refugees Somerset	Provides community sponsorship to help with all things and ESOL signposting for all of Somerset	https://charisrefugees.org/ esol	welcome@charisrefugees.org 07493 410 580
Clear Southampton	The clear project offer advice services, employment support and ESOL classes	https://clearproject.org.uk/	reception@clearproject.org.uk 023 8022 1111
Harbour Project Swindon	Charity offering drop in session for support and advice and English classes	https://harbourproject.org. uk/what-we-do/drop-in-hel p-advice/	info@harbourproject.org.uk 01793 611 682
SWAP Wigan	Local support group offering advice, educational support and support groups	https://www.swapwigan.or	info@swapwigan.org 01942 516572
Wirral Change Wirral	Advice on education, employment, health and wellbeing	https://wirralchange.org.uk	info@wirralchange.org.uk 0151 649 8177
Refugee Action York York	Centre open to asylum seekers and refugees offering practical support, advice and social gatherings	http://www.refugeeactiony ork.org/	meg@refugeeactionyork.com 075105 44692
Heart4Refugees Merseyside / Wirral	A charity seeking to help refugees integrate into their local	https://www.heart4refugee s.org/services	enquiries@aheart4refugees.or g





communities

## Scotland

Organisation	What they do	Website	Contact
Scottish Refugee Council	Good starting point for how to find local help for asylum seekers and refugees in Scotland. Information in various languages	https://www.scottishrefuge ecouncil.org.uk/	0800 196 7274 (helpline)
Find Support Groups in Scotland	Helpful site listing some available support groups all over Scotland	https://cityofsanctuary.org/groups/	Individual contacts for your local group on the website
Local council services	Find your local council so you can find any local services and information	https://www.mygov.scot/find-your-local-council/	
Refugee Survival Trust	Scottish based charity helping asylum seekers and refugees in all areas	https://www.rst.org.uk/	info@rst.org.uk 07769 505 297
Scottish Faiths Action For Refugees	Run social groups and provide support and advice through the churches in Scotland	http://www.sfar.org.uk/sup porting-refugees-in-scotlan d/	schalmers@churchofscotland. org.uk 07341 478 174
Multi-Cultural Centre Aberdeen	Local community centre offering support and social activities	https://aberdeenmela.word press.com/about/contact/	a.habib@abmc.org.uk 01224 478 203
The Welcoming Edinburgh	Community group offering advice, it classes and befriending services	http://www.thewelcoming.org/	info@thewelcoming.org 0131 346 8577
Scottish Action For Refugees Glasgow	Scottish-based charity helping asylum seekers and refugees in all areas of life in Glasgow	https://www.scottishaction forrefugees.org/	https://www.scottishactionfor refugees.org/get-in-touch.htm l
Unity Centre Glasgow	Offers support to asylum seekers all over Scotland, but based in Glasgow. Offer legal advice and drop-in centre services	https://unitycentreglasgow. org/	info@unitycentreglasgow.org 0141 427 7992
Refuweegee Glasgow	Offers a welcoming community space, activities and a free 'shop' providing clothes, household items etc	Home   Refuweegee	selina@refuweegee.co.uk

## Wales

Organisation	What they do	Website	Contact
Welsh Refugee Council	Good starting point for how to find local help for asylum seekers and refugees in Wales. Information in various languages	https://wrc.wales/	0808 196 7273 (helpline)
Find Support Groups in Wales	Helpful site listing some available support groups all over Wales	https://wales.cityofsanctua ry.org/	wales@cityofsanctuary.org
Local council services	Find your local council so you can find any local services and information	https://gov.wales/find-your- local-authority	
All-Ages Support Group Cardiff	Community drop in centres for asylum seekers and refugees	https://www.refugeecardiff. com/	refugeecardiff@gmail.com
Family Support Group Cardiff	Meet monthly for advice, local services information, support and socialising	https://raceequalityfirst.org	029 2048 6207
Oasis Cardiff	Runs community centres to promote integration and runs social activities	https://www.oasiscardiff.or g/	info@oasiscardiff.org +44 (0)29 2046 0424
All-Ages Support Group Swansea	Community drop in centres for asylum seekers and refugees	https://sass.wales/	vol.sbassg@gmail.com 07853 717017
Women's Support Group Swansea	Support group especially for female asylum seekers and refugees in Swansea and surrounding areas	https://www.scvs.org.uk/sw ansea-womens-asylum-refu gee-support-group-may19	scvs@scvs.org.uk 01792 544000



## Men's Services

Organisation	What they do	Website	Contact
CALM	Emotional support especially for men	https://www.thecalmzone.net/	0800 58 58 58 Or chat online
DVIP	Domestic violence intervention project helping support men who are abusing others and wish to stop	https://dvip.org/services-fo r-men-women/mens-servic es/	dvip.vpp@richmondfellowship .org.uk See website for contact numbers
Families Need Fathers	Advice, meetings and online forums to support any issue facing a father	https://fnf.org.uk/	admin@fnf.org.uk 0300 0300 363 (helpline)
HIM Fertility	Advice for any men experiencing fertility issues	https://www.himfertility.co m/	
The Laurence Trust	Charity supporting men with eating disorders	https://www.thelaurencetr ust.co.uk/	07510 371 335 (helpline)
Male Survivor Partnership	Support for men who are victims or survivors of sexual abuse, rape or sexual explotation	https://malesurvivor.co.uk/	Contact Us- The Male Survivors Partnership
ManKind Initiative	Confidential advice line for men experiencing abuse	https://www.mankind.org.uk/	01823 334244 (helpline)
Men's Advice Line	Support for men experiencing domestic abuse	https://mensadviceline.org. uk/	0808 8010327 (helpline)



Men's Health Forum	Advice for any and all health issues affecting men	https://www.menshealthfo rum.org.uk/	
Men's Sheds	Growing community of men finding friends with common shared interests	https://menssheds.org.uk/	admin@ukmsa.org.uk 0300 772 9626
Only Dad's	Advice and support for men who have little or no contact with their children but wish to	https://www.onlydads.org/	See here for how to get in touch

# Money & Finance

Organisation	What they do	Website	Contact
British Red Cross	Provide emergency funds to refugees and asylum seekers in urgent need	https://www.redcross.org.u k/get-help/get-help-as-a-ref ugee##	Contact your local BRC office
Gov UK	Benefit calculator to calculate any benefits you may be entitled to	https://www.gov.uk/benefit s-calculators	
Gov UK	Information on Refugee integration loan you may be entitled to	https://www.gov.uk/refuge e-integration-loan	
Money Advice Service	Offers advice on managing your money and where you might be entitled to money	https://www.moneyadvices ervice.org.uk/en	Contact us   MoneyHelper
Step Change	Charity providing free and confidential advice and support for anyone worried about debt	https://www.stepchange.or	0800 138 1111
How to open a bank account in the UK	Document detailing how to open a bank account in the UK	https://www.paih.org/reso urces/Bank-accounts-uk-asy lumseekers	
Metro Bank UK Bank	Easy to open an account for both asylum seekers and refugees	https://www.metrobankonl ine.co.uk/store-locator	
Monzo UK Bank	Very easy to open a bank account online, only for refugees	https://monzo.com/blog/2 018/05/30/getting-bank-ac	



		count-refugee	
Nationwide UK Bank	Easy to open an account for both asylum seekers and refugees	https://locations.nationwid ebranches.co.uk/search	
Unizest	An app-based e-current account, easy to set-up and use	UK Bank Alternative: App for workers & studentsUnizest	help@unizest.co.uk

### Grants

Organisation	What they do	Website	Contact
Turn 2 Us	Helps you find any local grants you may be entitled to	https://grants-search.turn2 us.org.uk/	
Glasspool	Directory of grants available from charities in the UK	https://www.glasspool.org. uk/	grants@glasspool.org.uk
STAR	List of grants that can be used to fund university	https://star-network.org.uk /access-to-university/schola rships/additional-financial-s upport/	
Talisman Grant	Provide grants to those struggling financially	http://www.talismancharity .org/	
National Zakat Fund	Four different grants available for Muslims living in the UK	https://nzf.org.uk/apply/ha rdship-relief-fund/	
Professional Aid Guild	Provide grants for professionals needing financial assistance	https://www.pcac.org.uk/	admin@professionalsaid.org.u k
Ruth Hayman Trust	Educational grants for people who have come to settle in the UK, whose first language is not english	http://www.ruthhaymantrust.org.uk/	info@ruthhaymantrust.org.uk
Restart	Grant interest-free loans and provide Dentists with specific industry support	https://www.restartrefugee support.org/	https://www.restartrefugeesu pport.org/contact
Hope For The Young	Grants for those under 28 for tuition fees, exam fees, transport cost and living allowance	https://hopefortheyoung.or g.uk/grants-and-advocacy/	info@hopefortheyoung.org.uk 0740 565 4630
The Family Fund	Provides grants for families with	https://www.familyfund.org	Contact us - Family Fund



	disabled children for essentials	.uk/	
Disability Grants	Directory of grants available for those who are disabled or who have disabled children	https://www.disability-gran ts.org/	
Smallwood Trust	Make small grants to women in financial difficulty	https://www.smallwoodtrust.org.uk/grants	info@smallwoodtrust.org.uk 0300 365 1886
London Churches Refugee Fund	Grants to charities who then allocate the funds. General hardships e.g travel, food, data up to £850.	https://www.lcrf.org.uk/grants	grants@lcrf.org.uk
Cosaraf	Hardship grants - must be applied for by a 3rd party (a recognised social organisation)	https://www.cosaraf.org/what-we-do/hardship-grants/	info@cosaraf.org
Home Office	Pregnant asylum seekers can claim a £300 pregnancy grant and extra asylum support for children under 3	https://maternityaction.org .uk/advice/asylum-seekers-f inancial-support-and-housi ng/	
Al-Mizan Trust	Grants for refugees, asylum seekers and UK citizens for things like education	www.almizantrust.org.uk	admin@almizantrust.org.uk
Professional Aid Guild	Grants for course costs	www.pcac.org.uk	admin@professionalsaid.org.u k
Vegetarian Charity	Grants for vegetarians under 26 towards education costs	www.vegetariancharity.org.	The Vegetarian Charity L
Gingerbread	Information about grants and money in an emergency	https://www.gingerbread.o rg.uk/	0808 802 0925 (helpline)
Family Action Grant	Welfare and Education grants to families	https://www.family-action. org.uk/what-we-do/grants/	info@family-action.org.uk 020 7254 6251
Tons of Help Beattie UK	Grants of £100 for residents of Birmingham	https://tonsofhelp.com/app	
Buttle	Grants for children and young people in the UK who have experienced crisis	https://buttleuk.org/apply-f or-a-grant/	General enquiries - Buttle UK





# Religious Support Groups

Organisation	What they do	Website	Contact
Charity Choice	Find a local charity connected to your chosen religion	https://www.charitychoice. co.uk/charities/religious	enquiries@charitychoice.co.uk 020 7324 2365
The Buddhist Network	A network of Buddhist organisations all over the UK	https://www.nbo.org.uk/	nboadmin@nbo.org.uk
Christian Peace	Network of Christian organisations across the UK providing all services	http://ncpo.org.uk/	enquiries@ncpo.org.uk 01865 250781
Scottish Faith Action For Refugees	Helps all newly arrived Christian refugees in Scotland integrate and find the help they need	http://www.sfar.org.uk/	schalmers@churchofscotland. org.uk 07341 478 174
Christian Helpline	Confidential helpline for all members of the Christian faith for advice on any issue	https://christianhelplines.c o.uk/services.html	mail@christianhelplines.co.uk
Hindu Council UK	Promotes the Hindu voice within the UK and provides lots of links to Hindu organisations	http://www.hinducounciluk .org/	admin@hinducounciluk.org
Hindu Matters in Britain	Helpful resources for all Hindus new to Britain. Also provides a directory of local community groups	https://www.hindumattersinbritain.co.uk/Home/Index	info@hindumattersinbritain.co .uk
Jewish Council UK	Jewish council for racial equality supporting refugees and asylum seekers	https://www.jcore.org.uk/	admin@jcore.org.uk



Association of Jewish Refugees	A charity providing support, social services and referrals for Jewish victims of oppression in the UK	https://ajr.org.uk/	enquiries@ajr.org.uk 020 8385 3070
Jewish Helpline UK	Confidential helpline for all members of the Jewish faith for advice on any issue	http://www.jewishhelpline. org/	helpline@jcare.org 020 8922 2222
The Islamic Council UK	Provides advice and support to all Muslims with a focus on wellbeing and family harmony	https://theislamiccouncil.co .uk/	info@theislamiccouncil.co.uk 0800 622 6111
Muslim Council of Britain	Runs a welcoming refugees project which promotes the needs of newly arrived refugees	https://mcb.org.uk/project/ welcoming-refugees/	admin@mcb.org.uk 0845 26 26 786
Muslim Community Helpline	Helpline run by Muslims for Muslims who need any form of advice	https://muslimcommunityhelpline.org.uk/	ess4m@btinternet.com 0208 904 8193
Sikh Council UK	Representing the views and advocating for the UK Sikh community	http://sikhcounciluk.org/	info@sikhcouncil.org.uk
Sikh Helpline UK	Sikh helpline and advice services. Provides full directory of all local Sikh support groups	https://www.sikhhelpline.c om/covid19-support-groups L	info@sikhhelpline.com 03000 3000 63 07999 0043 63
Recovering from Religion	Directory of all local support groups for those who have left religion or those with changing views	https://faithschoolersanony mous.uk/further-advice/lea ving-a-religion/	





## Transport

### **Bikes**

Organisation	What they do	Website	Contact
BRAT	Offer bikes to asylum seekers in Birmingham	https://bratclub.co.uk/bikes -for-refugees/	Michael@bikebus.org
The Bristol Bike Project	Offers bikes to asylum seekers and refugees who are willing to 'earn' it by helping for two hours to fix it up	https://thebristolbikeprojec t.org/community/earn-a-bi ke/	hello@thebristolbikeproject.or g.uk 0117 951 9692
Oasis Cardiff	Offers bikes to asylum seekers and refugees and shows them how to do repairs	https://www.oasiscardiff.or g/bicycle-maintenance	info@oasiscardiff.org
Hertfordshire Welcomes Refugees	Bicycles for asylum seekers and refugees in Hertfordshire	https://www.hwsf.org.uk/bi cycle-scheme.html	Contact (hwsf.org.uk)
StreetBikes	Bicycles for asylum seekers and refugees in Huddersfield and West Yorkshire	https://streetbikes.org.uk/	01484 654530
Asylum Welcome Bikes	Bicycles for asylum seekers and refugees in Oxfordshire	https://www.asylum-welco me.org/services/recycled-bi cycles/	To enquire phone, text or whats app: 07740108550
Bikes For Lancaster	Bicycles for asylum seekers and refugees in Lancaster	http://refugeehome.uk/bik es-for-lancaster/	holdensue@gmail.com 07490 459265
Glos Bike Project	Bicycles for asylum seekers and refugees in Lancaster	https://gloucestershirebike project.co.uk/	info@glosbikes.co.uk 01452 690 979
The Bike Project	Bicycles for refugees in London and the West Midlands	https://thebikeproject.co.u k/pages/refugee	Please contact your RefuAid caseworker if you would like to be referred for this service



New Routes	Bicycles for asylum seekers and refugees in Norwich	https://newroutes.org.uk/p rojects/outreach/welcome- wheels/	Please contact your RefuAid caseworker if you would like to be referred for this service
COMAC Project	Bicycles for asylum seekers and destitute refugees in Sheffield	https://comac.org.uk/	comacworkshop@gmail.com
Bikes For Refugees	Bicycles for refugees in Scotland, you can apply online	https://www.bikesforrefuge es.scot/	admin@bikesforrefugees.scot
Bikes In Needs	Bicycles for asylum seekers and refugees in York	https://yorkcyclecampaign. bike/2020/08/05/organised -cycling-bikes-in-need/	enquiries@bikesinneed.co.uk





## Women's Services

Organisation	What they do	Website	Contact
Refugee Women's Association	Offering Women advice, training and workshops, employment and volunteering support	https://www.refugeewome n.org.uk/Aboutus%20/servi ces	info@refugeewomen.org.uk 0207 923 2412
NHS Pregnancy and Baby guide	NHS information on pregnancy and what services you can access through the NHS	https://www.nhs.uk/conditions/pregnancy-and-baby/	
Maternity Action	Explains all your rights as an expectant mother whether you are an asylum seeker or refugee	https://maternityaction.org .uk/women-from-abroad/	info@maternityaction.org.uk
Fertility Network UK	National charity offering support and advice for those who wish to have a baby	https://fertilitynetworkuk.o rg/	info@fertilitynetworkuk.org 01424 732361
British Pregnancy Advisory Service	Advice and support if you are considering an abortion. Clinic referrals and contraception advice	https://www.bpas.org/	info@bpas.org 03457 30 40 30
Miscarriage Association	Provide support and information on local services for those who have lost a baby during pregnancy	https://www.miscarriageass ociation.org.uk/	info@miscarriageassociation.o rg.uk 01924 200799
PANDAS	Charity providing support for women suffering from prenatal or postnatal depression or psychosis	https://pandasfoundation.o rg.uk/	0808 1961 776 (helpline)
Birth Trauma Association	A charity who support women who have suffered birth trauma and PTSD	https://www.birthtraumaas sociation.org.uk/	support@birthtraumaassociati on.org.uk 0203 621 6338



Refugee Women	Charity who run drop-in centres,	https://www.refugeewome	info@refugeewomenconnect.
Connect	friending services and children's groups for female asylum seekers and refugees who are victims of human trafficking	nconnect.org.uk/	org.uk 0151 305 1070
Women's Aid	Directory of all domestic abuse support charities in the UK. A specific section for BME individuals	https://www.womensaid.or g.uk/domestic-abuse-direct ory/	helpline@womensaid.org.uk Live Chat   Women's Aid
Refuge	A charity supporting women and children suffering from domestic abuse	https://www.refuge.org.uk/	0808 2000 247 (helpline)
Haven	A charity supporting female victims of domestic and sexual abuse	http://www.havennetwork. org.uk/	info@wfhaven.org.uk 020 8520 0755
Karma Nirvana	National charity supporting those who are afraid they may become a victim of honour-based violence or survivors of honour-based violence	https://karmanirvana.org.uk/	0800 5999 247 (helpline)
Halo Project	National charity supporting victims of honour-based violence and forced marriage. Can provide EMERGENCY help, if required	https://www.haloproject.or g.uk/	01642 683 045
Against Forced Marriages UK	Charity for those who are either at risk of being coerced into marriage or victims of forced marriage	http://www.againstforcedm arriages.org/	info@jantrust.org 0800 141 2994 (helpline)
Forced Marriage Unit UK GOV	Information on forced marriage laws and how to report a suspected forced marriage	https://www.facebook.com /forcedmarriage	fmu@fcdo.gov.uk 020 7008 0151
NHS FGM Clinics	Find a local clinic for support and health needs for women who have suffered FGM	https://www.nhs.uk/conditions/female-genital-mutilation-fgm/national-fgm-support-clinics/	
FGM Specialist Network UK	A directory of all charities in the UK that offer support to women who are victims of FGM	https://fgmnetwork.org.uk/	
BAME Groups Wales	All support services offered to female asylum seekers and refugees in Wales	http://eyst.org.uk/bame-m ap.php	info@eyst.org.uk 01792 466980





## Other

Organisation	What they do	Website	Contact
Advice Local UK	Help finding local services	https://advicelocal.uk/	
ASAP	List of all local charities that specifically help asylum seekers	http://www.asaproject.org/ resources/organisations-wh o-can-help	
Dialexi	Certified translation service for education and professional certificates	https://www.dialexy.com/en_	
Phone Credit 4 Refugees	Help with phone top up credit for any displaced person	https://www.pc4r.org/projects	info@pc4r.org
Community Tech Aid	Laptops for Lambeth + Southwark residents	https://www.communitytec haid.org.uk/	Please contact your RefuAid caseworker if you would like to be referred for this service
Screen Share	Laptops for young refugees	https://www.screen-share.c o.uk/	Please contact your RefuAid caseworker if you would like to be referred for this service
Info Latinos	Ofrece una red de latinos y británicos, un buddy bilingüe y sesiones de apoyo individual	https://www.infolatinos.co.uk/	
Conversation Over Borders	Offers free online English classes, and trauma-informed counselling, promotes digital inclusion by providing reused tech devices, and holds community events	https://www.conversationoverborders.org/	info@conversationsoverborde rs.org





SPEAK	Conversational language learning groups combating social isolation. Online for anyone, f2f in Manchester, Ipswich and London	https://www.speak.social/O nboarding/Onboarding?Cur rLocale=en-gb	Please sign up and register your interest as a Participant via the website
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